

Emergency & Assistance

Towers | Wall Boxes | Security Communication Systems



Secure your space with these trusted communication solutions





EMERGENCY

View the scene on the 7" LCD screen
IX Series 2 | IX-MV7-HB | Master Station

Flexible Solutions Help You Save

For over 50 years, Aiphone intercoms have been the brand trusted by security professionals. Save money by using an Aiphone intercom system for both emergency and basic communication needs.

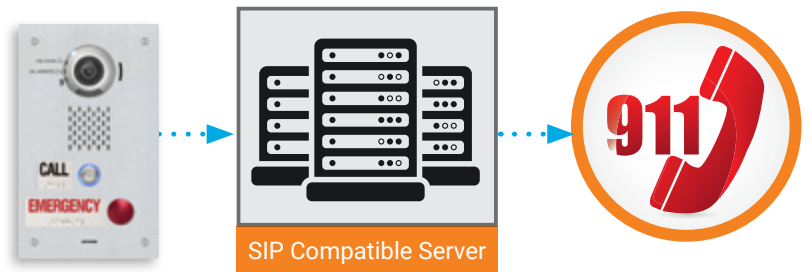
Aiphone intercoms have no recurring expenses or licensing fees. Plus, they integrate with other security peripherals to create an efficient security operations center.

Powerful Emergency Communication System

SIP Integration and Compatibility

A video intercom and telephone all-in-one.

- Program the system to transfer emergency calls directly to 911 or any other external numbers
- Place and receive outside phone calls



Assess a Situation More Accurately

With both intercom and CCTV camera views, security personnel can quickly determine the best response for an unfolding situation.

- Install a secondary camera atop towers
- Create an additional line of sight
- Integrate stations with existing security components such as access control



Campuses

Corporate and Educational

- Unlimited scalability
- Integrate multiple security layers
- SIP integration for external calling
- Peer-to-peer network means no single point of failure and eliminates the need for a central server
- Security and communication in one
- Intercom-over-IP technology uses existing network infrastructure

Public Areas

Parks and Urban Spaces

- City-wide communication during emergencies
- Video emergency stations to assess situations clearly
- CCTV integration
- Record streaming video from pedestrian level stations onto an NVR system

Parking Facilities

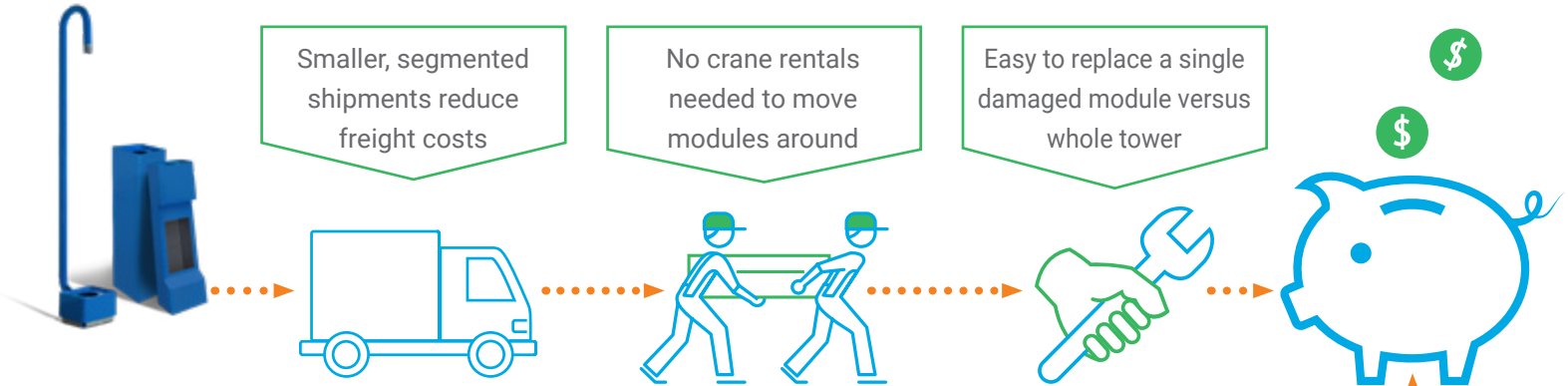
Indoor and Outdoor

- Connect patrons with security by installing communication stations throughout
- Security can answer calls from an on-site or off-site security operations center
- Ideal for car charging station areas

Save Money with Aiphone

Save on Freight Charges, Crane Rentals, and Repairs

Simplify planning, delivery, and installation.



Reduce Installation Times

Quickly attach power supplies or accessories.

- Both upper- and lower-tower modules include built-in, threaded studs to quickly install or mount additional products, such as a power supply or relay

Easily fish wire through tower.

- Convenient rear-access panels on the back of each tower module make it easy to route wires up and down the tower
- Security screws keep access panels locked onto tower modules after installation is complete



The choice of the Aiphone IX System towers was easy as we were already successfully using other Aiphone intercoms throughout the hospital



Martin Green, Manager of Security, Telecommunications and Emergency Preparedness, Baycrest Health Center, Toronto, ON



Lower Cost of Ownership

- ✓ Less equipment, lower maintenance costs
- ✓ No annual licensing fees
- ✓ Products known for their unmatched reliability

Choose Between Two Systems

Peer-to-Peer Solution vs. Hardwired Communication

Aiphone has a solution for a variety of facilities.

Aiphone has two specialized intercom systems for emergency communication. The IX Series 2 is ideal for facilities looking for a peer-to-peer network solution. The IS Series is best for those who prefer a system that does not require a network.



IX Series 2 | Peer-to-Peer Intercom System

vs.



IS Series | Hardwired Intercom System




Comply with Local Electrical Codes

UL Listed electrical boxes built into Aiphone towers and wall boxes.

- Install electrical wiring safely inside structure to support peripherals such as power supplies and relays.



Select the Best Aiphone Intercom System for Your Needs

 Already have towers or wall boxes installed from another manufacturer? Use Aiphone's MB-RF1 mounting bracket to retrofit IX Series 2 or IS Series emergency stations into many existing enclosures.	IX Series 2 Network-Based Intercom System	IS Series Hardwired Intercom System
Peer-to-peer communication	✓	-
Make outgoing phone calls through SIP compatible server	✓	-
Mobile app for remote access or roaming guards	✓	-
Emergency station capacity	Infinite	20 audio/video, or 140 audio
Easily identify visitors on screen	7" Touchscreen	3.5" LCD
Be alerted to missed calls	✓	✓
Indicator when a station is offline with line supervision at master station	✓	-
Schedule device check to verify all speakers, microphones, and buttons are operating properly	✓	-
Capture streaming ONVIF video 24/7 with VMS	720p	-
Record video directly onto device's microSD card for easy reference edge recording	✓	-
Play custom paging messages such as "Tornado Warning"	✓	✓
Use pre-recorded audio messages to indicate door is unlocked or call is placed	✓	-
System can be independent of network availability	-	✓
2-way video communication between master stations	✓	-
Door calls can be answered by another door station	✓	-
Bell schedule	50 Events	10 Total Schedules w/ max. 20 Events per Schedule
Link ONVIF Profile S 3rd party cameras with intercom stations	✓	-
Reception mode allows unmanned reception areas to be automated	✓	-
Transfer incoming calls to other intercoms	Transfer - 10 stations, Re-transfer - 1 station	1 Station



The Most Flexible System: IX Series 2

SIP Compatible, IP-Based Intercom Stations with PoE Convenience

Emergency Stations Stairwells, Parking Areas, Public Spaces

- SIP compatible stations make it easy to call an outside number
- Both video and audio-only models available
- Install in emergency towers or wall boxes
- Emergency calls can be addressed first with priority call levels



Towers and Wall Boxes For Housing Emergency Stations

Towers

- UL Listed electrical box
- ADA compliant
- Zinc-treated steel with powder coating
- Modular design with optional CCTV camera arm
- Easy access panels
- Can be customized

Wall Boxes

- UL Listed electrical box
- ADA compliant
- Stainless steel enclosure
- Hood and cage options
- ASSISTANCE or EMERGENCY lettering

Master Stations Security Operations Centers (SOC), Main Offices, Command Stations

- Easily answer emergency calls
- Dynamic touchscreen with intuitive user interface
- Line supervision and device check alerts users when stations are offline or not functioning
- Assess situations more accurately through multiple viewing angles with picture-in-picture
- See and hear activity from a central point with scan monitoring, saving time and resources



Mobile App Roaming Guards, On-site Monitoring

- Mobile app is ideal for roaming guards, allowing them to answer calls while walking the facility
- Available for Android® and Apple® devices
- Answer calls and unlock doors



We are a certified
Cisco® Solution Partner

eXperience Aiphone

Enterprise Security & Communications You Can Trust

ISO 9001:2015 Certified Intercom Manufacturer

The International Standards Organization (ISO) 9001:2015 certification is a globally-recognized mark of quality in product design and development, production, inspection, and testing. Aiphone has received this world-renowned certification since the year 2000.

Prestigious Deming Prize Award Winner

The Union of Japanese Scientists and Engineers awards the exclusive Deming Prize to a handful of companies, wowing them with their total quality management. Aiphone is proud to be a rare, two-time winner of the prestigious Deming Prize for quality management and manufacturing processes.

Local Service & Outstanding Support

Training, Support, and Service to Ensure *Your* Success

- Comprehensive product knowledge, so you are always expertly informed
- Specify products 24/7 with QuikSpec Plus
- Award-winning support – providing online and in-person training, top-notch technical assistance, and friendly customer service
- Ask how we can customize a solution for you – we offer systems for highly specified or unusual needs



I am impressed with the level of customer care I receive each time I contact your company for technical assistance. Not only do you make great products that last forever, you have an amazing technical team ready via quick chat. This saves me a lot of time. Keep up the great work Aiphone!

Amber R. Weeks, Sales Representative,
Video Tech Tronics, MI



For more information, or to request a demo, visit aiphone.com/demo



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